



PURCHASE ORDER# _____
CUSTOMER NAME: _____

16911 N. Lower Greenbluff, Colbert, WA 99005
Toll Free Facsimile: 800-515-1747
Customer Service: 800-515-1747 ext. 5

Infinity Swim Spas

PREPARING FOR DELIVERY

Before ordering your spa carefully read the entire Pre-Delivery Guide and Owner's Manual to ensure proper delivery, positioning and installation. After your Swim Spa is shipped no returns will be issued. This falls under our custom order policy and each Infinity Swim Spa is custom made for you.

- Your Swim Spa will be shipped Factory Direct from the manufacture to a Local Terminal, customer is responsible to hire a company "required crane and fork lift" to pick up and unload setup the Swim Spa to its final location. See unloading page*
- Delivery is subject to change due to unforeseen circumstances.
- Do not schedule an electrician on the day of delivery.
 - Extraordinary delivery requirements may necessitate an additional fee to the customer.
 - Please note any damage to the item or packaging on the delivery receipt "bill of lading"
- Check with your local building/zoning authority and neighborhood association for permit and other requirements. Most cities and counties require permits for inground exterior construction and electrical. In addition, some communities have codes requiring residential barriers.

DELIVERY

- The delivery terminal will call you when your item arrives to schedule an appointment.
- Your transport company will pick up the Swim Spa from the docking terminal.
- This is a factory direct shipment direct to your local terminal. This service does not include: Unloading of Swim Spas and Spas set up or assembly of items. Upon delivery please inspect your item(s). You will be required to sign a Proof of Delivery receipt. Note any damages on the bill of lading; damages not noted will not be covered.

ACCESS & CLEARANCE

- Customer is responsible for clear access from the delivery vehicle to delivery site.
- Unloading Crane Service is not included in the price of the product. A crane fork lift is required for delivery the customer agrees to pay this fee, in full, at the time of the service. Customer is responsible to coordinate Crane and all costs are the Customer's responsibility.

Warranty and Service:

- A 1year unconditional warranty on all equipment: all replacement parts will be shipped direct to you.
- Labor is not included.
- Customer needs to check and fix any leaks that may have happened during shipping.
- If installing inground an access needs to be all the around the spa for future maintenance.

Customer Acceptance - Customer acknowledges receipt of the above delivery instructions and agrees with the conditions listed above. Pool Warehouse will not be held reasonable for loss of time, cost of water, or any liability for any accidents caused during unloading or swimming in the swim spa. This agreement must be signed and returned VIA facsimile or email before your order will be processed. The Customer acknowledges that the following conditions are required for shipping compliance with Pool Warehouse shipping polices. In return you will save thousands of dollars!

Thank you,

DATE: _____ **SIGNATURE:** _____

Order Number: _____ **Print Name:** _____

*Email this form to sale@poolwarehouse.com or fax to 800-515-1747.