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# Hydra Pools A Division of P.I. Inc. 20 YEAR LIMITED PRO-RATED WARRANTY

P.I., Inc. warrants that this liner will not leak due to a seam separation under normal wear, exposure and usage for a period of twenty (20) years from date of purchase.

P.I., Inc. has no control of the installation or maintenance of the pool once the liner has been installed. It is up to the installer to make sure the liner is being installed in a pool identical to the dimensions given to P.I., Inc. for construction of the liner, and that the liner is being dropped in a suitable shell, free of rough spots under the liner, rust, gravel, or any type of abrasive surfaces to which the liner will come in contact. The most suitable type of surface to put under the liner is a very fine grade of pure sand or vermiculite. If for some reason the liner does not appear to properly fit the pool, the installer should contact P.I., Inc. immediately before attempting to fill the pool with water.

Once the liner has been installed the water should be balanced to the recommended levels immediately! A guide for the correct water balance is outlined on the back of this card. It is up to the homeowner to insure that the water is properly balanced at all times. Our warranty does not cover damage to the liner caused by an improper water balance, which can and will cause severe damage to the liner.

Although it is not a very frequent occurrence, it has been known for some time that ants, termites, and various other insects will sometimes eat holes in a vinyl liner. It might be wise to have an exterminator treat the ground in the area where a new pool is being constructed, or treat the ground in the pool area prior to installing the new liner in the pool.

A liner failure must be reported in writing directly to P.I., Inc. within thirty (30) days of the failure. An employee of P.I., Inc. who will tell you how the situation is to be handled and the steps to follow, will then contact you.

P.I., Inc. reserves the right to repair or replace, at the option of P.I., Inc. any liner appearing to fail or improperly fit the pool. P.I., Inc. also reserves the right to authorize or elect a qualified pool repairman to make the necessary repairs in order for the liner to perform its basic functions.

It is unwise to allow a pool to stand empty. If you experience an alleged defect in your liner, try to photograph or videotape the area in question prior to patching the liner. Quite often this will allow P.I., Inc. to make a determination of warranty prior to having the liner replaced.

This liner has a twenty year limited pro-rata period. If P.I., Inc. confirms a defect in the liner of your claim during the first year, P.I., Inc. will either repair at no charge, or replace the liner on a product replacement basis. After the first year has expired, a charge will be made equal to the following schedule based on suggested retail price at the time of replacement:

Within One (1) Year No Charge  
After 2 yrs 20%, After 3 yrs 30%, After 4 yrs 40%, After 5 yrs 50%, After 6 yrs 60%, After 7 yrs 70%, From 8-20 yrs 80%.

This Limited Warranty does not cover the cost of removal, or reinstallation of the liner. Additionally, any and all liability for incidental or consequential damages resulting from, or arising out of, the use of the pool liner is expressly disclaimed. Nor does this Limited Warranty cover installation in violation of local building codes. P.I., Inc. shall not be liable under this warranty for any cost of or expense related to the drainage or replacing of water or chemicals in the pool.

Any questions regarding the terms and conditions of this warranty may be directed to the Customer Service Department at P.I., Inc. by writing or calling to the address and phone number listed below.

P.I., Inc. strives to buy premium grade vinyl. However, since this vinyl is not manufactured or produced by P.I., Inc., any failure due to material defects including, but not limited to fading, discoloration, staining or changes in physical characteristics are not covered under P.I., Inc.'s limited warranty. Any such material defects shall be referred to the manufacturer of such material who is solely responsible to the claim.

P.I., Inc.'s liner warranty does not apply to tears, punctures, damage caused by undue abuse, excessive strain, improper installation procedures, improper chemical balance, or acts of God such as ice damage or failure caused by exceptional temperature extremes. If the liner fits poorly, or fails during installation, continued use of the liner without written consent by P.I., Inc. voids this warranty. We disclaim any other person. In addition, P.I., Inc. will not assume any liability if the pool installation violates local building codes.

This warranty gives you specific rights and you may also have other rights, which may vary from State to State. The on-line warranty registration must be filled in and sent to P.I., Inc. within thirty (30) days of purchase; otherwise P.I., Inc.'s limited warranty will be invalid. Proof of purchase must be presented with any claim.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OR DISCLAIMERS EITHER EXPRESSED OR IMPLIED. P.I., INC. EXPRESSLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF P.I., INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER LIABILITY IN CONNECTION WITH THIS P.I., INC. LINER. This warranty shall apply only within the boundaries of the continental United States. All disputes not resolved under the prorated limited warranty outlined above and not barred by applicable states of limitation or otherwise barred by law, including but not limited to the terms of the warranty, the terms of this arbitration agreement, and all clauses herein contained, will be submitted to Binding Arbitration, pursuant to the Federal Arbitration Act, 9 U.S.C. § 2, and/or provisions of the laws of the state of Tennessee specifically set out in Tennessee Code Annotated §§ 29-5-101 to 29-5-119. This arbitration shall be in lieu of any civil litigation in any court and in lieu of any trial by jury.

P.I. Inc  
Customer Service Dept  
543 S. Main Street  
Sweetwater, TN 37874

Serial # \_\_\_\_\_

**Register Your Warranty On-Line at  
[www.hydrapools.com](http://www.hydrapools.com)**

**Suggested NSPI Standards - Swimming Pools**

| Minimum   | Ideal     | Maximum   |
|---|-----------|-----------|
| Free Chlorine, ppm  | 1.0-3.0   | 3.0       |
| Combined chlorine, ppm                                      | None      | 0.2       |
| Bromine, ppm  | 2.0-4.0   | 4.0       |
| pH  | 7.4-7.6   | 7.8       |
| Total Alkalinity, ppm                                       | 80-100    | 180       |
| (for Liquid Chlorine, Cal-Hypo and Lithium Hypo)            | 100-120   |           |
| (for gas chlorine, dichlor, trichlor and bromine compounds) | 1000-2000 | 3000      |
| TDS, ppm  | 200-400   | 500-1000+ |
| Calcium Hardness, ppm                                       | 30-50     | 150       |
| Cyanuric Acid, ppm  |           | 150       |

(except where limited by Health Dept. requirements, often to 100 ppm)