



## Fiberglass Pool Contract

### PREPARING FOR DELIVERY

Before ordering your Fiberglass Pool carefully read the entire Pre-Delivery Guide and Owner's Manual to ensure proper delivery, positioning and installation. After your Fiberglass Pool is shipped no refunds will be issued. This falls under our custom order policy and each Fiberglass Pool is custom made for you.

- Your Fiberglass Pool will be shipped Factory Direct from the manufacture to your home/site, customer is responsible for hiring a company to unload and setup the Fiberglass Pool to its final location.  
Note: "required crane and fork lift", see unloading page\*
- Delivery is subject to change due to unforeseen circumstances.
- Do not schedule an electrician or installation crew on the day of delivery.
  - Extraordinary delivery requirements may necessitate an additional fee to the customer.
  - Please note any damage to the item or packaging on the delivery receipt "bill of lading"
- Check with your local building/zoning authority and neighborhood association for permit and other requirements. Most cities and counties require permits for inground exterior construction and electrical. In addition, some communities have codes requiring residential barriers.

### DELIVERY

- The delivery terminal will call you when your item arrives to schedule an appointment.
- Your transport company will pick up the Fiberglass Pool from the docking terminal.
- This is a factory direct shipment direct to your home. This service does not include: Unloading of Fiberglass Pools and Spas, setup or assembly of items. Upon delivery please inspect your item(s). You will be required to sign a Proof of Delivery receipt. Note any damages on the bill of lading: damages not noted will not be covered for any reimbursements.

### ACCESS & CLEARANCE

- Customer is responsible for clear access from the delivery vehicle to delivery site.
- Unloading Crane Service is not included in the price of the product. A crane fork lift is required for delivery the customer agrees to pay this fee, in full, at the time of the service. Customer is responsible to coordinate Crane and all costs are the Customer's responsibility.

### *Warranty and Service:*

Due to huge savings buying your fiberglass pool some limitations are in this program. Pool Warehouse will not offer technical assistance on installation on our Internet Factory Direct Ship Fiberglass Pools. Please be sure to have the knowledge or subcontractor available for the installation. DIY warranty: Manufacturer may not honor many warranties due to the DIY aspect of this program.

**Customer Acceptance** - Customer acknowledges receipt of the above delivery instructions and agrees with the conditions listed above. Pool Warehouse will not be held responsible for any loss of time, cost of water, or any liability for any accidents caused during unloading or swimming in the Fiberglass Pool. This agreement must be signed and returned VIA facsimile or email before your order will be processed. The Customer acknowledges that the following conditions are required for shipping compliance with Pool Warehouse shipping polices. In return you will save thousands of dollars!

Thank you for your purchase,

DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

Order Number: \_\_\_\_\_

Print Name: \_\_\_\_\_

\*Email this form to: [sale@poolwarehouse.com](mailto:sale@poolwarehouse.com) or fax to Toll Free: 800-515-1747.