# **Excelpool Salt System**

Saltwater Chlorine Generator Installation and Operation Manual



# IN ORDER NOT TO VOID WARRANTY, READ MANUAL BEFORE INSTALLATION.

Not following proper installation and or proper use guidelines may void your warranty.

#### **READ AND FOLLOW ALL INSTRUCTIONS**

**WARNING** - Disconnect all AC power during installation.

**WARNING** - Do not permit children to use this product.

WARNING – Risk of Electric Shock. All electrical wiring MUST be in conformance with applicable local codes, regulations, and the National Electric Code (NEC). Hazardous voltage can shock, burn, and cause death or serious property damage. NOTICE – A licensed electrician must do all wiring.

WARNING – Risk of Electric Shock. Failure to ground all electrical equipment can cause serious or fatal electrical shock hazard. Electrical ground all electrical equipment before connecting to electrical power supply. All electrical wiring MUST be in conformance with applicable local codes, regulations, and the National Electric Code (NEC). Hazardous voltage can shock, burn, and cause death or serious property damage NOTICE – A licensed electrician must do all wiring.

WARNING – Risk of Electric Shock. Failure to bond all electrical equipment to pool structure will increase risk for electrocution and could result in injury or death. To reduce the risk of electric shock, see installation instructions and consult a professional electrician on how to bond all electrical equipment. Also, contact a licensed electrician for information on local electrical codes for bonding requirements. IMPORTANT -Reference NEC codes for all wiring standards including, but not limited to, grounding, bonding and other general wiring procedures.

WARNING - All field-installed metal components such as rails, ladders, drains, or other similar hardware located within 10 feet (3 meters) of the pool, spa or hot tub shall be bonded to the equipment grounding bus with copper conductors not smaller than 8 AWG US/ 6 AWG Canada. **Notes to Electrician:** One bonding lug for US models (two for Canadian models) is provided on the external surface. To reduce the risk of electric shock, connect the local common bonding grid in the area of the swimming pool, spa, or hot tub to these terminals with an insulated or bare copper conductor not smaller than 8 AWG US/6 AWG Canada. IMPORTANT - Reference NEC codes for all wiring standards including, but not limited to, grounding, bonding and other general wiring procedures.

**Notes To Electrician:** A green colored screw is located inside the wiring compartment, against the back panel. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.

**IMPORTANT INSTALLATION INFORMATION:** Installation should be done strictly in conformance with all local building codes, electrical codes and other building and safety laws and regulations. Failure to properly install this product could result in a dangerous condition, including but not limited to electrical or structural hazards. ExcelPool Products disclaims all liability arising from the installation and the user assumes all risk associated with the installation.

When using electrical equipment, basic safety precautions should always be exercised.

#### CAUTIONS

Please note, the total working hours for the T-Cell should be 8 hours or less per day. If you are using a variable speed pump for 24 hours a day be sure to adjust the chlorine output to 25-30%. If the pump is only running 10 hours per day adjust the chlorine output between 60-80%.

You can use this calculation to calculate the appropriate chlorine output for your pool, suggest at 6 hours per day.

Pump running 24 hours/day \*25% (Chlorine Output) = 6hr (cell run time per day at 25%).

Pump running 20 hours/day \*30% (Chlorine Output) = 6hr (cell run time per day at 30%).

Pump running 15 hours/day \*40 (Chlorine Output) = 6hr (cell run time per day at 40%).

Pump running 12 hours/day \*50% (Chlorine Output) = 6hr (cell run time per day at 50%).

Pump running 8 hours/day \*75% (Chlorine Output) = 6hr (cell run time per day at 75%).

Start the VS pump on a low speed and kick the speed up until the salt system works.

# SAVE THESE INSTRUCTIONS

# **Table of Contents**

## **OPERATION**

General	5
Water chemistry	5
Controls	12
Maintenance	16

### INSTALLATION

Mounting	19
Plumbing	19
Wiring	21

# TROUBLESHOOTING

Troubleshooting	25
-----------------	----

### WARRANTY

Warranty	28
----------	----

#### OPERATION

The Excelpool System is an automatic chlorine generation system for pool & spa sanitation. The operation requires a low concentration of salt (sodium chloride) in the pool water at levels low enough that it normally cannot be tasted. Excelpool System automatically sanitizes your pool by converting the salt into free chlorine, which kills bacteria and algae in the pool through a process called electrolysis.

Excelpool System is designed to handle the purification needs of the average residential swimming pool up to 40,000 gallons (150,000 liters). The actual amount of chlorination required to properly sanitize a pool varies depending upon bather load, rainfall, air temperature, water temperature, pool's exposure to sunlight, pool's surface, and cleanliness.

Note: It is not recommended using the Excelpool System to generate Bromine. If your pool has natural stone as coping or decking, please check with a stone installation specialist for the maintenance of the stone before installing the Excelpool System.

#### WATER CHEMISTRY

As with any pool, it is important that you maintain proper water chemistry of the pool water, including pH, alkaline content, and calcium levels. The only special requirement for Excelpool System is to maintain proper levels of salt and stabilizer. It is important to maintain these levels in order to prevent corrosion or scaling and to ensure maximum enjoyment of the pool. Test your water periodically. It is recommended that pool water be professionally tested a minimum of twice per season. Your local pool store can provide you with the chemicals and procedures to adjust the water chemistry. Be sure to tell the pool store that you are using a salt chlorine generator.

#### **IDEAL CHEMICAL LEVELS**

Salt	3200 to 4000 ppm
Free chlorine	1.0 to 3.0 ppm
рН	7.2 to 7.6
Cyanuric Acid	50 to 100
(Stabilizer)	50 to 100 ppm
Total Alkalinity	80 to 120 ppm
Calcium Hardness	200 to 400 ppm
Metals	0 ppm
Saturation Index	2 to .2 (0 best)

#### SATURATION INDEX

The saturation index (Si) relates to the calcium and alkalinity in the water and is an indicator of the pool water "balance". Your water is properly balanced if the Si is  $0 \pm 2.1$  fthe Si is below -0.2, the water is corrosive and plaster pool walls will be dissolved into the water. If the Si is above+0.2, scaling and staining will occur. Use the chart below to determine the saturation index.

Si = pH + Ti + Ci + Ai - 12.1

°C	°F	Ti	Calcuim Hardness	Ci	Total Alkalinity	Ai
12	53	.3	75	1.5	75	1.9
16	60	4	100	1.6	100	2.0
			125	1.7	125	2.1
19	66	.5	150	1.8	150	2.2
24	76	c	200	1.9	200	2.3
24	10	.0	250	2.0	250	2.4
29	84	.7	300	2.1	300	2.5
		•	400	2.2	400	2.6
34	94	.8	600	2.4	600	2.8
39	103	.9	800	2.5	800	2.9

How to use: Measure pool pH, temperature, calcium hardness, and total alkalinity. Use the chart above to determine Ti, Ci,and Ai from your measurements. Insert values of pH, Ti, Ci and Ai into the above equation. If Si equals .2 or more, scaling andstaining may occur. If Si equals -.2 or less corrosion or irritation may occur.



#### SALT LEVEL

Use the chart below to determine the amount of salt needs to be added to reach the recommended levels. Use the equations below to determine the size of your pool.

	Gallons (pool size feet)	Liters (pool size in meters)
Rectangular	Length×Width×Average	Length×Width×Average
Rectangular	Depth×7.5	Depth×1000
Dound	Diameter×Diameter×Average	Diameter×Diameter×Average
Round	Depth×5.9	Depth×785
Ovel	Length×Width×Average	Length×Width×Average
Ovai	Depth×6.7	Depth×893

• The ideal salt level is between 3200-4000 ppm (parts per million) with 3600 ppm being the optimal level. Calculate the number of gallons in the pool and add salt according to the chart on page 10.

• A LOW salt level will reduce the efficiency of the Excelpool System and result in low chlorine production.

• Excessively HIGH salt levels will cause the Excelpool System to shut down, making pool water unsafe for bathers. LOW salt levels can cause the Excelpool System not to operate efficiently, causing the same.

#### TYPE OF SALT TO USE

It is important to use only sodium chloride (NaCl) that is 99% pure. This is common food quality or water softener salt available in 40-80 lb/bag at your local store. It is also acceptable to use water conditioning salt pellets; however it will take longer for them to dissolve. Do not use rock salt, salt with more than 1% yellow prussiate of soda, salt with more than 1% of anti-caking additives, or iodized salt.

#### HOW TO ADD OR REMOVE SALT

• IN GROUND POOLS: Turn the filter pump on and add the salt directly into the pool at the shallow end.

• ABOVE GROUND POOLS WITH MAIN DRAINS: Add directly in front of the return jet to pool. Run the filter pump for 24 hours with the suction coming from the main drain (use the pool vacuum if there is no main drain) to allow the salt to evenly disperse throughout the pool.

• ABOVE GROUND POOLS WITHOUT MAIN DRAINS: Add directly into the pool. Brush the salt to speed up the dissolving process - do not allow the salt to sit in a pile on the bottom of the pool.

ON ANY POOL, DO NOT ADD SALT DIRECTLY TO THE SKIMMERS OR DIRECTLY ONTO THE MAIN DRAIN. THIS WILL SHUT DOWN OR SHORTEN THE LIFE OF THE CELL DUE TO HIGH SALT CONCENTRATION AND REDUCED FLOW TO THE PUMP.

If added incorrectly, immediately turn off Excelpool System for 24 hours with the pump and filter operating This will help to evenly distribute the salt. The salt display may take 24 hours to respond to the change in salt concentration.

#### SALT DOES NOT EVAPORATE FROM POOL

The only way to lower the salt concentration is to partially drain the pool and refill with fresh water.

### POUNDS and (Kg) OF SALT NEEDED FOR 3200 PPM

#### Gallons and (Liters) of Pool/Spa water

Current alt level pm	14,000 (52,500)	16,000 (60,000)	18,000 (67,500)	20,000 (75,000)	22,000 (82,500)	24,000 (90,000)	26,000 (97,500 )	28,000 (105,000)	30,000 (112,500)	32,000 (120,000)	34,000 (127,500)	36,000 (135,000)	38,000 (142,500)	40,000 (150,000)	60,000 (150,000)
0	419	481	540	669	661	720	611	841	006	962	1021	1080	1139	1201	16/1
	(190)	(218)	(245)	(272)	(002)	(327)	(354)	(381)	(409)	(436)	(463)	(490)	(111)	(545)	(812)
200	396 (180)	454 (206)	510 (232)	566 (257)	624 (284)	(309)	(335)	794 (360)	850 (387)	908 (413)	964 (439)	1020 (464)	1076 (490)	(515)	1694 (768)
100	373	427	480	533	587	640	693	747	800	854	206	960	1013	1067	1597
400	(170)	(194)	(218)	(242)	(267)	(162)	(315)	(339)	(364)	(388)	(412)	(436)	(460)	(484)	(725)
600	350	400	450	200	550	600	650	100	750	800	850	006	950	1000	1500
2	(159)	(182)	(205)	(227)	(250)	(273)	(295)	(318)	(341)	(363)	(385)	(408)	(430)	(453)	(680)
800	327	373	420	467	513	560	607	653	200	747	793	840	887	933	1403
2	(148)	(170)	(191)	(212)	(233)	(255)	(276)	(297)	(318)	(339)	(360)	(382)	(403)	(424)	(636)
1000	303	347	390	433	477	520	563	109	650	693	737	780	823	867	1306
	(138)	(158)	(111)	(197)	(217)	(236)	(256)	(276)	(297)	(317)	(337)	(358)	(378)	(398)	(265)
1200	280	320	360	400	440	480	520	560	009	640	680	720	760	800	1209
A CONTRACTOR OF	(121)	(145)	(164)	(182)	(200)	(218)	(236)	(255)	(2/3)	(291)	(310)	(328)	(346)	(364)	(547)
1400	257	293	330	367	403	440	477	513	550	587	623	660	697	733	1112
100	(117)	(133)	(150)	(167)	(163)	(200)	(217)	(233)	(250)	(267)	(283)	(300)	(317)	(333)	(504)
1600	233	267	300	333	367	400	433	467	200	533	567	600	633	667	1015
	(106)	(121)	(136)	(152)	(167)	(182)	(197)	(212)	(227)	(243)	(258)	(274)	(289)	(304)	(460)
1800	210	240	270	300	330	360	390	420	450	480	510	540	270	009	918
200	(96)	(109)	(123)	(136)	(150)	(164)	(177)	(191)	(205)	(218)	(232)	(246)	(259)	(263)	(416)
0000	187	213	240	267	293	320	347	373	400	427	453	480	507	533	821
	(85)	(16)	(109)	(121)	(133)	(145)	(158)	(170)	(182)	(195)	(207)	(219)	(231)	(243)	(372)
unce	163	187	210	233	257	280	303	327	350	373	397	420	443	467	724
	(74)	(85)	(96)	(106)	(111)	(127)	(138)	(148)	(159)	(169)	(180)	(190)	(201)	(211)	(328)
2400	140	160	180	200	220	240	260	280	300	320	340	360	380	400	627
3	(64)	(13)	(82)	(11)	(100)	(109)	(118)	(127)	(136)	(145)	(154)	(163)	(172)	(181)	(285)
0090	117	133	150	167	183	200	217	233	250	267	283	300	317	333	530
-	(53)	(61)	(88)	(16)	(83)	(91)	(38)	(106)	(114)	(121)	(129)	(137)	(144)	(152)	(240)
008C	83	107	120	133	147	160	173	187	200	213	227	240	253	267	433
2007	(42)	(48)	(99)	(61)	((2))	(13)	(19)	(85)	(91)	(96)	(104)	(110)	(111)	(123)	(196)
3000	oK	OK	OK	OK	OK	No K	OK	OK	OK	OK	OK	OK	OK	OK	OK
3200	N	OK	OK	OK	<b>N</b>	yo	No.	ok	ok	ok	OK	OK	OK	ok	OK
3400	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal	Ideal
3600	N	OK	OK	OK	OK	A	<b>OK</b>	<mark>0</mark> K	ok	OK	OK	OK	OK	OK	N
3800	OK	OK	OK	QK	<b>N</b>	Х	<b>N</b>	УŅ	OK	OK	OK	OK	OK	OK	OK
4000	OK	OK	OK	OK	NO	NO	OK	ЮК	OK	ОК	УО	OK	OK	OK	OK
4200	High	High	High	High	High	High	High	High	High	High	High	High	High	High	High
4400	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute	Dilute

#### STABILIZER (CYANURIC ACID)

Always test for stabilizer (cyanuric acid) level, when testing for salt. This test should be done at least once per month. Use the chart below to determine how much stabilizer must be added to raise the level to 80 ppm .

#### POUNDS and (Kg) OF STABILIZER (CYANURIC ACID)

NEEDED FOR 80 PPM Gallons and (Liters) of Pool/Spa water

			2 2												
Current Stabilizer Level(ppm)	14,000 (52500)	16,000 (60000)	18,000 (67500)	20,000 (75000)	22,000 (82500)	24,000 (90000)	26,000 (97500)	28,000 (105000)	30,000 (112500)	32,000 (120000)	34,000 (127500)	36,000 (135000)	38,000 (142500)	40,000 (150000)	60,000 (225000)
0 ppm	9.4 (4.3)	10.7 (4.9)	12.0 (5.4)	13.4 (6.1)	14.7 (6.7)	16.0 (7.3)	17.3 (7.9)	18.7 (8.5)	20.0	21.3 (9.7)	22.7 (10.3)	24.0 (10.9)	25.3 (11.5)	26.7 (12.0)	39.7 (18)
10 ppm	8.2 (3.7)	9.4 (4.3)	10.5 (4.8)	11.7 (5.3)	12.9 (5.9)	14.0 (6.4)	15.2 (6.9)	16.4 (7.4)	17.2 (8.0)	18.7 (8.5)	19.8 (9.0)	21.0 (9.5)	222 (10.0)	233 (105)	35.3 (16)
20 ppm	7.0 (3.2)	8.0 (3.6)	9.0 (2.2)	10.0 (4.5)	11.0 (5.0)	12.0 (5.4)	13.0 (5.9)	14.0 (6.4)	15.0 (6.8)	16.0 (7.2)	17.0	18.0 (8.1)	19.0 (8.6)	20.0 (9.0)	30.0 (13.6)
30 ppm	5.9 (2.7)	6.7 (3.0)	7.5 (3.4)	8.4 (3.8)	9.2 (4.2)	10.0 (4.5)	10.8 (4.9)	11.7 (5.2)	12.5 (5.6)	13.3 (6.0)	14.2 (6.3)	15.0 (6.7)	15.8 (7.1)	16.7 (7.5)	24.7 (11.2)
40 ppm	4.7 (2.1)	5.4 (2.4)	6.0 (2.7)	6.7 (3.0)	7.4 (3.3)	8.0 (3.6)	8.7 (3.9)	9.3 (4.2)	10.0 (4.5)	10.7 (4.8)	11.3 (5.1)	12.0 (5.4)	12.7 (5.7)	13.3 (6.0)	19.3 (8.8)
50 ppm	3.5 (1.6)	4.0 (1.8)	4.5 (2.0)	5.0 (2.3)	5.5 (2.5)	6.0 (2.7)	6.5 (2.9)	7.0 (3.2)	7.5 (3.4)	8.0 (3.6)	8.5 (3.9)	9.0 (4.1)	9.5 (4.3)	10.0 (4.5)	15.0 (6.8)
e0 ppm	2.4 (1.1)	2.7 (12)	3.0 (1.4)	3.3 (1.5)	3.7 (1.7)	4.0 (1.8)	4.3 (2.0)	4.7 (2.1)	5.0 (2.3)	5.3 (2.4)	5.7 (2.6)	6.0 (2.7)	6.3 (2.8)	6.7 (3.0)	9.7 (4.4)
10 ppm	1.2 (.54)	1.4 (.64)	1.5 (.68)	1.7 (77)	1.8 (.82)	2.0 (.91)	2.2 (1.0)	2.3 (1.1)	2.5 (12)	2.7 (1.2)	2.8 (1.3)	3.0 (1.3)	3.2 (1.4)	3.3 (1.5)	4.8 2.2)
80 ppm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

#### POLYMERS

It is advised to use polymers (commonly sold as poly algaecide) on salt water sanitizing systems. The poly algaecide is sold in 30% and 60% concentrations.

Application rate is 1 quart of Poly 30 (or ½ quart of Poly 60) per 15,000 gallons (60,000 liters) of pool water, per month. Apply directly in front of the return jet.

#### CONTROLS

#### MAIN SWITCH

• AUTO: For normal operation, the Main switch should be left in the AUTO position. In this position the Excelpool System will produce chlorine according to the "Desired Level %" adjustment setting for the entire filtering / pumping cycle.

• SUPER CHLORINATE: When you have an abnormally high bather load, heavy rainfall, cloudy water conditions, or any other condition which requires that a large amount of purification be introduced, set the Main Switch in the SUPER CHLORINATE position. This electronically "super chlorinates" (shocks) the water for 24 hours (filter pump must be on during this time) or until the power has been turned off, whichever comes first. At the end of the super chlorination period, be sure to put the switch back into the AUTO position.

• OFF: The OFF position prevents the Excelpool System from energizing the electrolytic cell. In this position there is no chlorine generation.

**NOTE:** In times of servicing, the OFF switch is not to be used. To service the Excelpool System, turn power off the circuit breaker.

#### DESIRED LEVEL ADJUSTMENT KNOB

This setting is used to control the amount of chlorine the Excelpool System generates. Adjust this setting to increase or decrease the chlorine output level. The reading is from 5 percent output to 100% output capacity of Excelpool System.

#### **INDICATOR LED**

- POWER: When illuminated, the Excelpool System has input power.
- GENERATING: This LED is on steady during normal operation. When flashing, the pool water is too hot or cold to operate.
- SUPER CHLORINATE: Illuminates during Super Chlorination. See description above.
- REMOTE CONTROLLED: The part is controlled by a remote-control system.

• NO FLOW: When illuminated, the flow switch has detected no flow and Excelpool System is NOT generating chlorine. A flashing LED indicates that the flow is restored, but there will be a 60 second delay before generation is reestablished.

• CHECK SALT: When flashing, the salt level is low (below 2500ppm) and Excelpool System is generating at low efficiency. When illuminated steady, the salt level is too low, and Excelpool System has shut down.

Note: Before adding large quantities of salt, it is advisable to have your salt level professionally checked.

• HIGH SALT: When illuminated, the salt level is too high, and Excelpool System has shut down. The pool water must be diluted with fresh water before operation is restored.

• INSPECT CELL: If flashing, either the cell efficiency is reduced, or it is time for regularly scheduled cell inspection. In either case, inspect the cell and clean if necessary. Pressing the "diagnostic" button next to the display for 3 seconds will stop the flashing LED. When illuminated steady, cell efficiency is greatly reduced, and Excelpool System has stopped producing chlorine. Inspect, clean or replace if necessary.

#### SALT DISPLAY

The Salt Display shows the current salt concentration of the pool water. Readings are in ppm (parts per million). If Metric units (grams per liter) are preferred, push the "diagnostic" button next to the display once. The display will now show the pool water temperature in degrees Fahrenheit. With the temperature displayed, move the main switch from AUTO to SUPER CHLORINATE to AUTO. The temperature display will instantly change to degrees Celsius. Repeat this process to switch back to USA units (Fahrenheit).

#### **Diagnostic Displays**

Sequential pushes of the small "diagnostic" button next to the LCD display will cause the Excelpool System to display the following information:

1. Pool temperature (xx degrees Fahrenheit or Celsius)

2. Cell voltage (typically 21.0 to 27.0 volts when chlorine is being generated, otherwise 16-25V)

3. Cell current (typically 2.50 to 7.80 amps when chlorine is being generated, otherwise 0 amps)

4. Desired Output % ("0P" -- "100P" depending on knob position or input from remote pool automation controller)

5. Instant salinity ( -xxxx ppm or -x.xx grams/Liter)

6. Product name sent to the pool automation control display

7. Software revision level

8. Cell type.

On the 8th push of the button the display will revert back to the default salt display. Also, if the button is not pushed for 30 seconds, the display will revert back too.

#### OPERATION

By familiarizing yourself with the operation of the Excelpool System generator, you can achieve maximum performance for your pool. When chemical levels are in the recommended range, there are four factors that you can control which directly contribute to the amount of chlorine the Excelpool System will generate:

- Filter time each day (hours)
- The amount of salt in the pool
- The "Desired Level %" setting
- Stabilizer level in the water.

To find the optimum "Desired Level %" setting, start at a fairly high setting and work downward. It will take a few days of adjustments to find the ideal setting for your pool. Once determined, it should only take minor adjustments. The Excelpool System control will not produce chlorine at temperatures below 50°F If your pool water is colder than 50°F, you must chlorinate manually.

#### Maintaining the System

To maintain maximum performance, it is recommended that you remove and visually inspect the cell every 3 months. The Excelpool System will remind you to do this by flashing the "Inspect Cell" LED after approximately 500 hours of operation. After you inspect the cell (and clean, if necessary) press the small "diagnostic" button next to the display for 3 seconds to stop the flashing "Inspect Cell" LED and start the timer for the next 500 hour inspection period.

The Excelpool System electrolytic cell has a self-cleaning feature incorporated into the electronic control's logic. In most cases this self-cleaning action will keep the cell working at optimum efficiency. In areas where water is hard (high calcium and/or mineral content) and in pools where the water chemistry has gotten "out of balance", the cell may require periodic cleaning. The "Inspect Cell" LED remains on after a thorough cleaning, the cell may be worn and may require replacement.

#### Servicing and Cleaning the Cell

• Turn off power to the Excelpool System before removing the CELL.

• Once removed, look inside the cell and inspect for scale formation (light colored crusty or flaky deposits) on the plates and for any debris that has passed through the filter and gotten caught on the plates.

• If no deposits are visible, reinstall. If deposits are seen, use a high-pressure garden hose and try to flush the scale off. If this is not successful, use a plastic or wood tool to scrape deposits off of the plates. DO NOT USE A METAL SCRAPER AS THIS WILL SCRATCH THE FINISH AND DAMAGE THE PLATES. Note that a buildup on the cell indicates that there is an unusually high calcium level in the pool (old pool water is usually the cause). If this is not corrected, you will need to clean the cell more frequently. The simplest way to avoid this is to bring the pool chemistry to recommended levels, as specified.

#### **Mild Acid Washing**

Use only in severe cases where flushing and scraping will not remove the majority of deposits. To acid wash:

- Turn off power to Excelpool System.
- Remove cell from piping.

• In a clean plastic container, carefully mix a 4:1 solution of water to muriatic acid (one gallon of water to one quart of muriatic acid).

# ALWAYS POUR ACID INTO WATER-NEVER POUR WATER INTO ACID. BE SURE TO WEAR PROTECTIVE GLASSES, CLOTHING AND CHEMICAL RESISTANT GLOVES

• The level of the solution in the container should just reach the top of the cell so that the wire harness compartment is NOT submerged. It may be helpful to coil the wiring before immersing the cell.

- The cell should soak for FIVE minutes, then rinse with a high-pressure garden hose.
- If any deposits are still visible, repeat soaking and rinsing.
- Replace cell and inspect again periodically.

#### WINTERIZING

The Excelpool System electrolytic cell and flow detection switch will be damaged by freezing water, similar to other pool components that require proper winterization. In areas of the country that experience severe or extended periods of freezing temperatures, be sure to drain all water from the pump, filter, and supply and return lines before any freezing conditions occur. The electronic control is capable of withstanding any winter weather and should not be removed.

#### Spring Start-Up

DO NOT turn Excelpool System on, until the pool water chemistry has been balanced to proper levels.

#### INSTALLATION

Installation must be performed in accordance with Local NEC codes. Preparing Pool Water: The pool's chemistry must be balanced BEFORE activating the Excelpool System. It is recommended that you consult a pool professional for the initial balancing each season.

**NOTE:** At the beginning of each season,add metal remover and polymer based (non-copper) algaecide to the pool, per manufacturer's instructions. This ensures a quick, trouble free transfer to the Excelpool System system.

#### Mounting the ExcelPool System Control

The Excelpool System is contained in a rain tight enclosure that is suitable for outdoor mounting. The control must be mounted a minimum of 5 ft (2 meters) horizontal distance (or more if local codes require) from the pool/spa.

The control is designed to mount vertically on a flat surface with the knockouts facing downward. Because the enclosure also acts as a heat sink (disperses heat from inside the box), it is important not to block the four sides of the control.

Do not mount the Excelpool System in a panel or tightly enclosed space.

#### Plumbing

Ensure that the Excelpool System installation does not constitute a cross connection with the local potable water supply. Consult local plumbing codes.

The cell and flow switch are plumbed in the return line to the pool. Install after (downstream) all the pool equipment (filter, heater, solar, etc.). The kit included in the Excelpool System provides the necessary plumbing components for:

- 2" (51mm) rigid PVC piping installation for in ground pools
- 1 1/2-1 1/4 (38-32mm) flexible hose connections for above ground pools

For proper plumbing, refer to the overview diagram below.

#### Flow switch:

**IMPORTANT:** To insure proper operation, verify that the arrow on the flow switch (located on the side) points in the same direction of water flow.

#### **Electrolytic Cell:**

Install using the unions provided. Tighten by HAND for a watertight seal. For pool/spa combination systems with spillover, use configurations #2 or #3 above to allow chlorination for both the pool and spa during spillover but preventing over chlorination when operating the spa only.





#### Wiring

Power must be turned off at the circuit breaker before performing any wiring. Be sure to follow Local and NEC electrical codes. To provide safe operation, Excelpool System must be properly grounded and bonded.

Input Power for stand-alone operation:

Wire the Excelpool System to the LOAD SIDE of the filter pump timer. It is very important that the Excelpool System is powered only when the pump is running.

Refer to the wiring label on Excelpool System as well as the diagram below to determine correct wiring connections.

The Excelpool System is shipped from the factory with the configuration jumpers in a separate bag. Until the jumpers are installed for the desired voltage, the unit should NOT be turned on.

For Canadian models, the Excelpool System shall be connected to a circuit protected by a class A ground fault interrupter. Be sure to connect the GROUND wire to the green ground screw terminal located on the INSIDE WALL of the enclosure.



**Note:** Wire the pump directly to the time clock—do not use the Excelpool System as a junction box.

#### Bonding:

A lug used for bonding is attached to the bottom of the Excelpool System enclosure (see diagram below). The Excelpool System must be bonded with an 8 AWG copper wire (6 AWG Canada) to the pool bonding system.

#### **Electrolytic Cell and Flow Switch:**

The electrolytic cell and flow switch cables are terminated with connectors that plug into the Excelpool System for easy attachment and removal. The door of the Excelpool System must be open to access the cell cable connector. The flow switch plugs into a connector (similar to a telephone jack) located outside, on the bottom of the enclosure. Refer to the diagram below for the location of these connections.



Bonding lug to pool bonding system

Input power for use with Goldline, Pentair and Polaris controls: Wire the Excelpool System DIRECTLY TO 120/240VAC POWER (not through timer or relay).

Optional Goldline, Pentair and Polaris controls:

The Goldline, Pentair and Polaris controls use a 4 wire connection to communicate to the Excelpool System and can be wire up to 500' apart. Any outdoor rated 4 conductor cable can be used. Refer to each manufacturer's instructions and the wiring diagrams below for proper wiring connection to the Excelpool System.

**NOTE:** There must be only 1 "primary" unit. All other Excelpool System units must be configured as "secondary". Goldline-Attach wires to proper screw terminals as show below.



Pentair-Attach wires to opposite numbered screw terminals as shown below. Note that the colors marked on the Pentair PCB do not match the Excelpool System.



Polaris-Attach wires to proper screw terminals as shown below. Note that screw terminal "1" is marked on the Polaris PCB.



#### TROUBLESHOOTING

#### **Diagnostic Displays**

Sequential pushes of the small "diagnostic" button next to the LCD display will cause the Excelpool System to display the following information:

- 1. Pool temperature (xx degrees Fahrenheit or Celsius)
- Cell voltage (typically 21.0 to 27.0 volts when chlorine is being generated, otherwise 16-25V)
- 3. Cell current (typically 2.50 to 7.80 amps when chlorine is being generated, otherwise 0 amps)
- Desired Output% ("0P"—"100P" depending on knob position)
- 5. Instant salinity (-xxxx ppm or-x.xx grams/Liter)
- 6. Product name sent to the display
- 7. Software revision level
- 8. Cell type

On the 8th push of the button the display will revert back to the default salt display. Also if the button is not pushed for 30 seconds, the display will revert back default salt.

#### **Common Problems and Solutions**

1. "Power" LED not on

Check to make sure 120 / 240 VAC input power is connected to the control. Be sure the jumpers are set properly. Verify input voltage with a voltmeter. If there is input power, the fuse may have blown. The board is protected by a 20 amp mini ATO fuse located on the circuit board above the cell connector.

 "Generating" LED flashing The temperature of the pool water is too high or low to operate. You can override this by switching the main switch to SUPER CHLORINATE. pump cycle or 24 hours, whichever comes first. 3. "No Flow" LED illuminated or flashing

The Excelpool System has sensed a no flow condition and has stopped generating chlorine. Check that the flow switch is plugged into the connector on the bottom of the

control unit and that the wire is not cut or damaged. Make sure you have at least 12" of

straight pipe before the flow switch. If there is adequate flow and the LED is still on, check

that the arrows on the flow switch (on top of hex) are pointing in the direction of flow. If the

light is flashing, the flow is established and the Excelpool System will turn on within 1

minute.

4. "Check Salt" LED illuminated or flashing

Check salt level in pool/spa. If salt level is low, add salt according to chart on page 10. Before adding large quantities of salt, it is advisable to have your salt level professionally checked.

5. "High Salt" LED illuminated

Check salt level in pool/spa. If salt level is too high, lower salt level by draining some of the pool water out of the pool and replace with fresh water. Continue until the salt concentration is at recommended levels.

6. "Inspect Cell" LED flashing

Inspect and clean cell according to directions. When done, press the "diagnostic" button for 3 seconds to stop the "Inspect Cell" LED flashing.

7. "Inspect Cell" LED illuminated

Remove and inspect the cell for scale. If the cell is scaled, follow the directions on page 17 for cell cleaning. If the pool has the proper amount of salt and the "Inspect Cell" LED is still illuminated, the cell may be depleted and needs to be replaced.

- 8. Possible causes of low chlorine or no chlorine
  - Excelpool System switch in OFF position.
  - Desired Level % adjustment setting is too low.

• Low stabilizer (Cyanuric Acid). Chlorine is being produced but the pool water is unable to hold on to the chlorine, due to low stabilizer.

• Filter pump switched off or filter pump time too short (8 hours for average size pools, more for large pools).

- Salt level too low (below 2500 ppm, Low Salt LED on).
- Salt level too high (high Salt LED on).
- Low pH. Low pH oxidizes chlorine quickly, making it difficult to maintain desired

chlorine levels. Adjust pH levels to re-balance water.

• Warm pool water increases chlorine demand—increase Desired Level % or filter run time.

 Cold water (below 50°F) can cause Excelpool System to stop generating

- (Generating LED flashing).
- Excessive scaling on cell.
- High level of phosphates in pool water.

• Some yellow algae treatments will use chlorine at a very high rate and deplete the residual free chlorine. Manually shock the pool if indicated in the directions on the algae treatment. It still may be a matter of days before the pool returns to "normal" and chlorine tests will show the desired 1-3ppm free chlorine reading.

9. "PCB" displayed and all 4 LEDs are illuminated.

A possible printed circuit board fault has been detected. Call for service.

#### **REPLACEMENT PART LIST**

Item No.	Part description

#### **ONE (1) YEAR FULL WARRANTY**

Excelpool System is warranted to be free from defects in materials and workmanship,under normal use and noncommercial application, for a period of One (1) year,per the schedule below. To obtain service, contact the authorized dealer from which the unit was purchased. Proof of purchase may be required. This limited warranty is extended exclusively to the original purchaser of the Excelpool System and is non-transferable. Excelpool System is intended for residential pool use and any commercial application voids all warranties.

One (1) year limited warranty schedule for power cell and generating cell. During year one: 100%

Useful tips and troubleshooting assistance please call 336-860-0430. Warranty issues repair & return, please ship to our warranty center,12245 Nations Ford Road Suite 501, Pineville, NC 28134.

#### WARRANTY EXCLUSIONS

• Problems arising from failure to maintain proper water chemistry levels, per manufacturer's recommendations, as outlined in the Owner's Manual.

• Problems arising from failure to use Excelpool System in accordance to manufacturer's recommendations, as outlined in the Owner's Manual.

• Problems resulting from tampering, accident, electrical surges, abuse, neglect, unauthorized or unqualified repairs, product alteration, fire, flood, freeze damage, Acts of Nature or Acts of God.

• Damage or degrading of concrete, natural stone, wood or synthetic surfaces adjacent to the swimming pool or spa.

• Problems or damages incurred due to improper installation and/or improper electrical supply

Disclaimers: This limited warranty constitutes the entire warranty. No other warranties apply, expressed or implied. This limited warranty gives you specific legal rights, which vary from state to state. Under no circumstances shall Excelpool System or authorize agent/installer be responsible for consequential, special,or incidental damage(s) of any kind, including but not limited to personal injury, property damage, or damage to or loss of equipment. Excelpool System or agent/installer is not liable for any other expenses that may be incurred during installation or servicing. Authorized agents/installers may charge a trip fee for warrantable service work.

Some states do not allow the exclusion of limitations of incidental or consequential damages. Listed exclusions and limitations may not apply to you.

### NOTES

-		

30 | P a g e



# excelpoolproducts.com